



Project Community Connections, INC.

# MAKING A DIFFERENCE ONE FAMILY AT A TIME.

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## ABOUT US

Project Community Connections, Inc. (PCCI) is dedicated to permanently rehousing individuals and families experiencing homelessness to a decent, affordable place to live and thrive. PCCI provides housing options and collaborates to provide ancillary services that promote personal and economic self-sufficiency. Since 1999, PCCI has successfully ended homelessness for thousands of veterans, families with children and others in need of a place to call home. Please join us as we continue to do this important work.

## SERVICES OFFERED



### HOUSING ASSESSMENT

The first step with every client is a thorough assessment of the individual or family's history and current situation in order to determine what is best for the client and how we can help. It addresses income and budgeting, housing history, physical & mental health, accessibility requirements, transportation needs, and other areas.



### HOUSING COUNSELING

Using the completed assessment, one of PCCI's dedicated Housing Coordinators will clarify any gaps and discuss individual needs. This may include offering suggestions related to potential housing options and initiating a timetable for a housing placement plan.



### HOUSING ADVOCACY

PCCI provides advocacy for clients with higher barriers to housing stability and extremely low incomes to ensure Fair Housing opportunities and connections to affordable housing options within their financial means.



### HOUSING LOCATOR SERVICES

With experienced knowledge of a vast array of housing settings, an established landlord portfolio and access to the housing resources registered on the GeorgiaHousingSearch database, we are able to offer each client a variety of available housing settings for consideration.



### LANDLORD LIAISON SERVICES

With an exceptional track record of integrity, PCCI uses its relationships with landlords and property management firms to advocate for its clients best interests, including negotiating move-in costs, securing admission appointments and responding to landlord concerns.



### TEMPORARY FINANCIAL ASSISTANCE (TFA)

Based on our program requirements and the unique needs of each household, PCCI may provide TFA to cover move-in costs, deposits, and short term rent and/or utility assistance.



### CASE MANAGEMENT

For every individual and family placed into housing, PCCI has scheduled follow-up services, including making sure the client(s) are still in housing and making progress on goals.



## SUCCESS STORY

It is impossible to share all of our success stories, but here is one story which is representative of the changes we are making on a daily basis.

### MR. OTIS

Mr. Otis served in the Army from 1980 to 1983 and was discharged honorably. He originally became homeless in 2012 after his beloved wife passed away in a car accident. His wife's death led Mr. Otis to depression, Post-Traumatic Stress Disorder (PTSD), and substance abuse issues so severe that he was unable to maintain his job at the Emergency Medical Services department at the VA. In succession, he lost his housing. For three years he lived in a combination of the streets, shelters, and rehabilitation facilities in Delaware.

When he came to PCCI, Mr. Otis had been staying at the Salvation Army Emergency Shelter in Atlanta for about 2 months. While at the shelter, he got involved with the Goodwill Vet Success program which eventually led to a full-time floor cleaning technician position at CDC. He also fell in love with another resident at the shelter, who is now his fiancé.

With the assistance of PCCI, Mr. Otis was able to locate and move into his own apartment in Atlanta, along with his fiancé. He continues to maintain mental health and substance abuse treatment at the VA. With the assistance of a financial jump-start and supportive services, Mr. Otis was able to stabilize into permanent housing and is now completely self-sufficient. He even has his grandchildren stay with him sometimes. Now, Mr. Otis is working on his establishing his credit so that he can buy his own home next year.

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# COLLABORATION

PCCI knows that collaboration is the key to success. We work with a wide variety of property partners, corporate and private donors, government agencies, and other not for profit organizations to achieve results. PCCI has been a founding service partner in several key initiatives and partnerships.

PCCI teamed with the Decatur Cooperative Ministry (DCM), First Step Staffing, and the DeKalb County School System to create the DeKalb Kids Home Collaborative. The collaborative allows families to receive blended, coordinated services promoting housing and educational stability while improving families' economic security by helping parents connect to steady employment. Since then, the program has expanded to the City of Atlanta and to Fulton, Gwinnett, and Douglas Counties.

From inception, PCCI works in close collaboration with our housing providers to build trust by “under committing and over delivering” on our promises. Building on a track record of success, we entered into a formal relationship with the Atlanta Real Estate Collaborative (AREC) to extend housing opportunities for homeless families and individuals on a regional level. Enterprise Community Partners, a national not for profit, joined the initiative – now formally called “Open Doors” - in 2014 to provide capacity building support to the effort what is now a national initiative.

PCCI coordinates homeless veteran services through many collaborations and partnerships. To begin with, we work directly with the Department of Veteran Affairs' management staff in multiple programs and supervisors of the HUD VASH (Veterans Supportive Housing) program. In 2013, PCCI began providing on-site supportive services at the Veterans Community Resource and Referral Center located at Fort McPherson in Atlanta. PCCI works directly with VA staff at Fort McPherson as well as other providers from the state, city and non-profit community. It is a fully functioning “one stop” shop for veterans experiencing homelessness and is the most effective and efficient means to provide comprehensive services.



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## NEXT STEPS & CONTACT INFO

Whether you are interested in any of our services or want to help us continue to provide them, please reach out to one of our dedicated team members at (404) 215-9991 or [info@pcci.org](mailto:info@pcci.org). We will listen to your concerns and work with you to discuss next steps.

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